



GENESIS INVITATIONAL

Frequently Asked Questions

Q: Where will the 2021 Genesis Invitational take place?

A: The tournament will be held at The Riviera Country Club on February 15-21, 2021.

Q: Who is the title sponsor for The Genesis Invitational?

A: Genesis is the title sponsor of the 2021 tournament.

Q: How many PGA TOUR professionals are in the field?

A: Approximately 120 PGA TOUR professionals play in the tournament.

Q: What are the benefits of volunteering?

A: Volunteer Perks for The Genesis Invitational volunteers:

- Nike official championship uniform as needed (including golf polo, outerwear piece, hat or visor)
- One (1) volunteer credential providing access to the tournament all week
- Continental and hot breakfast items on the days that you work as a volunteer in volunteer HQ
- Complimentary lunch voucher for each shift that you work as a volunteer
- Four (4) good-any-one-day grounds tickets for guests (Thursday - Sunday)
- Complimentary volunteer parking (Monday - Sunday)
- Invitation to the volunteer appreciation party

Q: Will there be a new volunteer uniform for 2021?

A: No, the volunteer uniform is the same uniform from the 2020 tournament. It consists of a white Nike polo, black Nike outerwear piece, and a Nike hat or visor.

Q: Do I need to purchase a volunteer package for 2021 if I volunteered in 2020?

A: Yes, you need to purchase a volunteer package. If you volunteered at the 2020 tournament and do not want to purchase a new uniform, there is a discounted package available that does not include the uniform. If you would like to purchase the uniform again, that option is also available.

Q: Why do I need to pay to volunteer?

A: The Genesis Invitational is organized and managed by the TGR Foundation, a non-profit organization that works under PGA TOUR policies. As a part of the PGA TOUR, our volunteers are required to wear a specific uniform, including a tournament-issued golf polo, outerwear and headwear. The cost of the volunteer package covers the cost of the uniform and helps to offset some of the cost of the food and the volunteer enhancements that are provided for hundreds of volunteers. We work very hard to keep this cost as low as possible each year while making it an exceptional experience to all involved.

Q: What do I wear with my uniform?

A: Men can wear any appropriate black pants or shorts. Ladies can wear any appropriate black capris, pants, or knee length shorts or skorts. Please no denim or cargo shorts.

Q: When and where is uniform distribution?

A: Location: The Riviera Country Club – Volunteer Headquarters Tent

Days and Times:

- Saturday, February 13 – Time TBD
- Sunday, February 14 – Time TBD

Q: If I can't pick up my uniform on those days where can I get it?

A: You may send a representative in your place to pick up your uniform. Please contact your committee chairman or hole captain if you are not able to pick up your uniform.



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Q: When and where can I purchase additional merchandise?

A: Extra volunteer merchandise is available for purchase at Volunteer Headquarters during tournament week (Thursday, February 18-Sunday, February 21.)

Q: Can I be on the same committee in 2021 as I've been on in the past?

A: Committees are filled on a first come, first serve basis but we always try to give volunteers their first preference when available.

Q: When will I receive my committee assignment?

A: You can expect to receive your committee assignment within one month of registering.

Q: How many days would I be expected to work as a volunteer?

A: Volunteers are asked to work a minimum of two shirts (shift times vary from 6-8 hours to all day.) Some volunteer committees require additional days and longer hours, and your committee leader will notify you of if this is the case on your committee.

Q: Does my committee require training?

A: All volunteers will go through customer service training on distribution days. In addition, most committees hold a highly recommended training session for new and returning volunteers. Shotlink and Walking Scorers have a mandatory online and in person training session. The specific dates and locations for all committees will be announced at a later date.

Q: Where is volunteer parking?

A: Volunteer parking location will be announced at a later date.

Q: Do we have to pay for parking?

A: Volunteer parking is complimentary with a valid 2021 volunteer credential.

Q: Will I be able to watch the tournament while I'm not working?

A: Yes, your volunteer badge acts as a grounds ticket whenever you're not working.

Q: Will volunteers be able to take guests to the tournament?

A: Volunteers will be provided 4 Good-Any-One-Day Grounds tickets (\$160 value.) These are for guests to attend the tournament. Youth 15 and under get in free with a ticketed adult.

Q: When is the volunteer appreciation party?

A: The volunteer appreciation party will be held Saturday, February 20th in The Riviera Country Club. Timing will be announced at a later date.

Q: Will volunteers be able to take guests to the volunteer party?

A: The volunteer party will be hosted for volunteers only.

Q: I sent in an application to be a volunteer, but now I can't work due to an emergency, etc. Can I get a refund?

A: Yes, you may receive a refund, **but no refunds will be given after January 1.** Please contact the tournament office at 800-752-6736 or genesisvolunteer@tgrfoundation.org to request a refund.